



CODE OF CONDUCT

Belton Woods Golf & Spa Resort is committed to providing an environment that is fully inclusive and free of discrimination, harassment and intimidation for members, employees and visitors alike.

Members and visitors are expected to behave with courtesy and respect for one another and are advised that an acceptable standard of behaviour is always expected in all areas of the hotel and on both courses. By attending Belton Woods Hotel Golf & Spa Resort, members and visitors have given their consent to be bound by the standards set in this Code of Conduct which as part of the Bye-Laws is displayed at the Hotel and on Belton Woods Golf Club website.

Members and visitors are advised that:

- Any form of discrimination, harassment, abuse, or intimidation is regarded as unacceptable behaviour.
- The use of foul, abusive or offensive language has no place at the hotel resort and any member heard using such language will be asked to either stop or leave the premises. Should this be a member consistently using bad language after being warned then their conduct will be reported to the Secretary for review under the Club complaints and disciplinary procedure.
- Any evidenced taking of illegal substances will incur immediate suspension and loss of membership.

On the course:

All golfers (including caddies) must:

- Adhere to the R&A rules and any local Club rules that may be in place.
- Avoid slow play, apply Ready Golf principles and allow other golfers to play through as appropriate, inviting the following group through when searching for lost balls or when you have lost ground with the group in front.
- Follow established golf etiquette respecting the course, such as repairing pitch marks, replacing divots, raking bunkers, avoid driving buggies and pushing trolleys between greenside bunkers and greens.
- Show the necessary respect to fellow golfers at all times, which incorporates: no shouting on the course, no misuse of equipment (i.e. throwing clubs in



frustration etc.), no aggressive behaviour, or the taking of performance enhancing drugs.

- Conduct oneself in a sportsmanlike manner and do not knowingly cheat, or disrespect employees, officials or fellow players.
- Play safely and do not display or indulge in aggressive or reckless behaviour.
- Adhere to the dress code appropriate to the course, (Note; the dress code applies to all practice areas except the driving range).
- Switch mobile phones to silent mode on the golf course.

In and around the Hotel:

Members and visitors are reminded that:

- Consumption of excessive quantities of alcohol is not permitted. Please do not be offended if service is refused.
- Smoking or the use of e-cigarettes is not permitted inside any of the hotel premises.
- Consideration towards others is required when using your mobile phone. Calls should be made and taken in the foyer or outside away from others.

Any person engaging in any behaviour, both within the hotel, on course or on any social media, considered unacceptable or detrimental to the game of golf and/or to the reputation of Belton Woods Hotel Golf & Spa Resort should be reported to either Head of Golf, Club Captain(s) or any other club official who will then report the incident to the Secretary for processing under the Club Complaints & Disciplinary procedure.